

# Problem with Realtek (R) Audio Driver; after restarting computer devices go mute again

Hi Malgor. I'm Greg, an Independent Advisor here to help until this is resolved.

I'll give you all possible solutions for Sound problems in order of priority, so please try any you've already tried again in order. If you have any problems performing any steps I'll be standing by here to help you.

1) Update the sound driver from the PC or device maker's Support Downloads webpage for your exact model, if it is newer than the one presently installed in Device Manager reached by right clicking the Start button. While there compare to make sure you also have the latest BIOS, Chipset, Display, Network and all other drivers.

2) Restore the <https://troubleshooter.xyz/wiki/fix-audio-servi..> Windows Audio Service which may have become disabled:

3) Next try these checklists: <https://support.microsoft.com/en-US/help/402699...> <https://www.howtogeek.com/443702/how-to-fix-sou...>

Also reset the prompt to ask for which device was plugged in here: <https://windowsreport.com/you-just-plugged-unpl..>

<https://h30434.www3.hp.com/t5/Notebook-Audio/En...> <https://www.dell.com/community/Windows-10/How-g..>

4) Right click Volume icon in System Tray, choose Sound Settings, from the Output and Input devices dropdown menus, choose then one(s) affected to see if that helps. If not use the Troubleshoot button nearby.

5) Run the Playing Sound troubleshooter at Start button > Settings>Update & Security>Troubleshoot.

6) Try rolling back the sound drivers in Device Manager reached by right clicking the Start button. Choose Sound controller and other audio devices, then Driver tab, then Roll back if available.

7) If no newer sound drivers then uninstall the one presently installed in Device Manager, reached by right clicking the Start Button. Restart PC to reinstall.

8) Try other and older drivers for your model Sound controller, too. For example, try the next oldest driver in the model's online Support Downloads list. To try all previous drivers installed on your system, in Device Manager choose Sound controller's Driver tab, then Update Driver, then Browse, then Let Me Pick.

Finally, try installing the latest Sound driver in Compatibility Mode as shown here: <https://social.technet.microsoft.com/Forums/win...>

9) If this was caused by Windows Updates then you can check which were installed at Settings>Update & Security>Windows Update under Installed Updates, then uninstall them from the link there, and hide with the Hide Updates tool downloaded from here:

<http://download.microsoft.com/download/f2/2/f2...>

10) If this was caused by a Version update (which you can confirm at Settings > System > About) then you can roll back the version in Settings>Update & Security>Recovery and then hide it until it matures using the Hide Updates Tool downloaded from here:

<http://download.microsoft.com/download/f2/2/f2...>

11) You can also use System Restore to get before the problem began, then check for Updates with the Hide Update tool and hide them:

<http://home.bt.com/tech-gadgets/computing/how-t...>

12) Go over this checklist to make sure the install is set up correctly, optimized for best performance, and any needed repairs get done:

<http://answers.microsoft.com/en-US/windows/wiki...>

Start with Step 4 to turn off Startup freeloaders which can conflict and cause issues, then Step 7 to check for infection the most thorough way, then step 10 to check for damaged System Files. Then continue with the other steps to go over your install most thoroughly.

13) If nothing else helps then run a Repair Install by installing the Media Creation Tool and choosing from it to Upgrade Now. This solves many problems and will also bring it up to the latest version which you need anyway and by the most stable method. <http://windows.microsoft.com/en-US/windows-10/m..>

I hope this helps. Feel free to ask back any questions and let us know how it goes. I will keep working with you until it's resolved.

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Standard Disclaimer: There are links to non-Microsoft websites. The pages appear to be providing accurate, safe information. Watch out for ads on the sites that may advertise products frequently classified as a PUP (Potentially Unwanted Products). Thoroughly research any product advertised on the sites before you decide to download and install it.

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Windows MVP 2010-2020, now an Independent Advisor

Volunteer Moderator

Millions helped via my tutorials and directly in forums

I will not quit for those who work with me.

## **My Realtek Audio driver has uninstalled itself.**

\* Please try a lower page number.

\* Please enter only numbers.

\* Please try a lower page number.

\* Please enter only numbers.

Good Day NathanLatch m

Thanks for your feedback.

Good Day NathanLatchford,

I appreciate your time getting back to this thread please proceed with the steps below.

-Press Windows key + X -Go to Device Manager -Expand the Sound and Video Game Controllers -Look for Audio driver that was installed -Right click and Uninstall.

If you can't see the driver, proceed with this links below to install the driver.

<https://global-download.acer.com/GDFiles/Driver...>

<https://global-download.acer.com/GDFiles/Driver...>

Once downloaded and installed, restart your computer and check the audio.

-Go to Control Panel -In Control Panel, select Large icons from the View by drop down menu. -Select Sound. -Select the Playback tab -Right click the Speakers and click Enable. -Right-click it again and select Set as Default Device. -Right click Speakers and click Properties. -Click the Levels tab, then drag the volume slider towards the largest value. -Click on Advance Tab -Uncheck the box to "Allow Application to take exclusive controls on this device" -Click OK.

Have a wonderful day ahead and stay safe.

Sincerely, Carlo T. ----- Standard Disclaimer: This is a non-Microsoft website. The page appears to be providing accurate, safe information. Watch out for ads on the site that may advertise products frequently classified as a PUP (Potentially Unwanted Products). Thoroughly research any product advertised on the site before you decide to download and install it.

\*This is a public forum and I do not work for Microsoft nor do I have access to any user accounts. To protect your privacy, do not post any personal information.

Was this reply helpful?

Sorry this didn't help.

Great! Thanks for your feedback.

How satisfied are you with this reply?

Thanks for your feedback, it helps us improve the site.

How satisfied are you with this reply?

Thanks for your feedback.

Hi, I was just wondering how do I install the drivers? I downloaded both zip files but am unsure how to install them. I think I have to extract them but I don't know where to.

Was this reply helpful?

Sorry this didn't help.

Great! Thanks for your feedback.

How satisfied are you with this reply?

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Thanks for your feedback.

Extract them anywhere you want, inside the folder there should be a setup.exe installer file.

Was this reply helpful?

Sorry this didn't help.

Great! Thanks for your feedback.

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How satisfied are you with this reply?

Thanks for your feedback.

I tried the steps but the only audio that appears in the playback are my airpods. There are no other audio devices to choose from. Are there any other ways to fix it???

Was this reply helpful?

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How satisfied are you with this reply?

Thanks for your feedback.

Good Day NathanLatchford,

I appreciate your time getting back to this thread, are you able to install those drivers? If not , once you downloaded those files, open them

If the issue persists, perform Repair Upgrade, it will repair and replace any corrupted system files.

Step 1: Download Media Creation Tool from Microsoft.

<https://www.microsoft.com/en-us/software-downlo...>

Click "Download Tool Now"

Step 2: Run MediaCreationTool.exe. Step 3: Choose "Upgrade this PC now". Step 4: Select "Keep personal files and apps". Step 5: Let it install

Once done restart your computer and check the audio.

I hope the information above helps. Please let me know how it goes. Have a wonderful day ahead and stay safe.

Sincerely, Carlo T.

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How satisfied are you with this reply?

Thanks for your feedback.

I did the media creation but it didn't make any difference or change anything on my computer. Are there any other ways I can fix it that you know??

Was this reply helpful?

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Great! Thanks for your feedback.

How satisfied are you with this reply?

Thanks for your feedback, it helps us improve the site.

How satisfied are you with this reply?

Thanks for your feedback.

Good Day NathanLatchford,

I appreciate your time getting back to this thread, you can try to perform Refresh.

Here's the link as reference.

<https://support.microsoft.com/en-us/windows/how...>

Once done restart your computer and check the audio.

Have a wonderful day ahead and stay safe.

Sincerely, Carlo T.

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How satisfied are you with this reply?

Thanks for your feedback.

I was looking at what the system refresh does but felt unsure whether I wanted to do it as it stated that it removes all apps installed from websites. Does this mean that all of my games, and game software would be removed?

Was this reply helpful?

Sorry this didn't help.

Great! Thanks for your feedback.

How satisfied are you with this reply?

Thanks for your feedback, it helps us improve the site.

How satisfied are you with this reply?

Thanks for your feedback.

\* Please try a lower page number.

\* Please enter only numbers.

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## How To Fix Realtek Audio Issues in windows 11, 10

No sound after updating Windows! Don't be upset; follow the best fixes listed below & troubleshoot Realtek HD audio manager problems.

Quick Tip- To download the latest Realtek audio driver from the official website. When downloading the driver manually, the correct name and version of your operating system should be selected.

Realtek high-definition audio comes preinstalled on Windows 11 and 10, but this doesn't mean you cannot face sound issues. If Realtek audio is

not working, here are the best ways to fix the sound and not working issues.

For Windows users, encountering audio issues is not new. After each Windows update, some or the other user faces audio-related issues. This leaves users with no sound; if you can relate to it and are looking for ways to fix the Realtek audio driver problem, you are right.

Check This- How To Download & Update Realtek Audio Driver on Windows 11/10

Common Realtek Audio Issues

- Missing Audio Manager Icon
- Conflicts with preinstalled Microsoft Drivers
- Windows 11, 10, no audio devices are installed
- Audio service not responding
- No sound

Besides, there are other sound problems that Windows users face. This troubleshooting guide will cover all this and the best ways to fix these issues.

Download and Install Advanced Driver Updater.



## Why is Realtek High Definition Audio on My PC?

The Realtek HD Definition Audio Driver is the popular sound driver for Windows. It helps choose the audio configuration for the speaker system, and the software also allows adjusting the volume for individual speakers.

## How to Fix Realtek Audio Issues in Windows 11, 10

Whether you are facing audio problem issues after installing the latest Windows update or uninstalling a driver follow these fixes.

### 1. Update Realtek High-Definition Audio

Common sound problems on Windows are outdated, corrupt, or missing drivers. To fix this issue, downloading and installing the latest driver is recommended. This can be done either manually or automatically.

To download and update the latest driver manually, you need to visit the sound card manufacturer and look for the right driver download. Before this, you must collect information about the operating system's version, your motherboard's model, or the sound card. Once you have, only then can you download the correct driver.

Must Read- How to Download & Update Realtek PCIe GbE Family Controller Driver

Suppose this sounds like too much work, or you don't have the technical expertise to collect all this information. In that case, you can try Advanced Driver Updater, a third-party driver updating utility.

This tool lets you download and install compatible drivers without collecting system or device information. Not only this, but Advanced Driver Updaters also keep a backup of old drivers for security reasons. It is easier to use as you have to click Start Scan Now, wait for the scanning to finish, and update the driver.

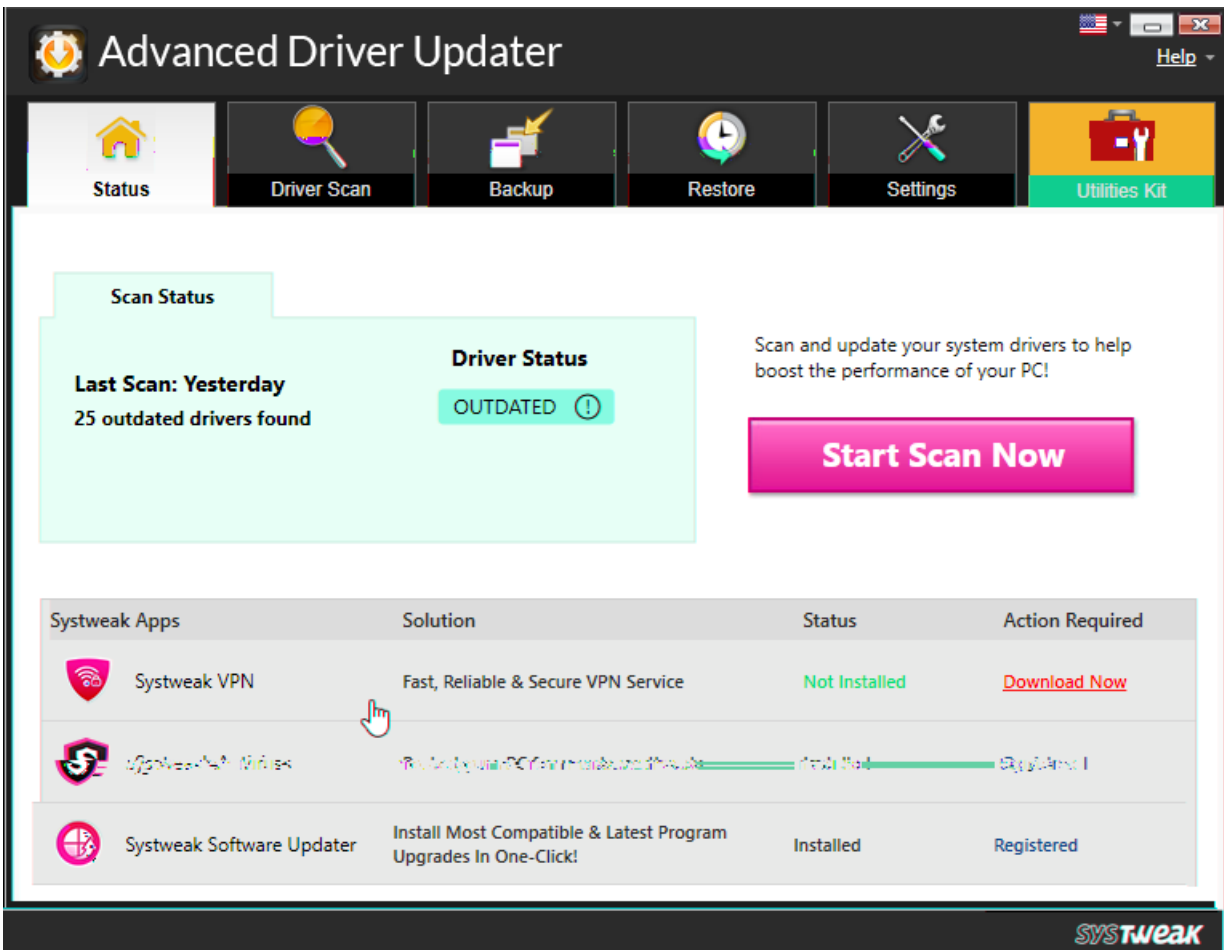
Also Read: Advanced Driver Updater Review

Here are the detailed steps on how to use Advanced Driver Updater

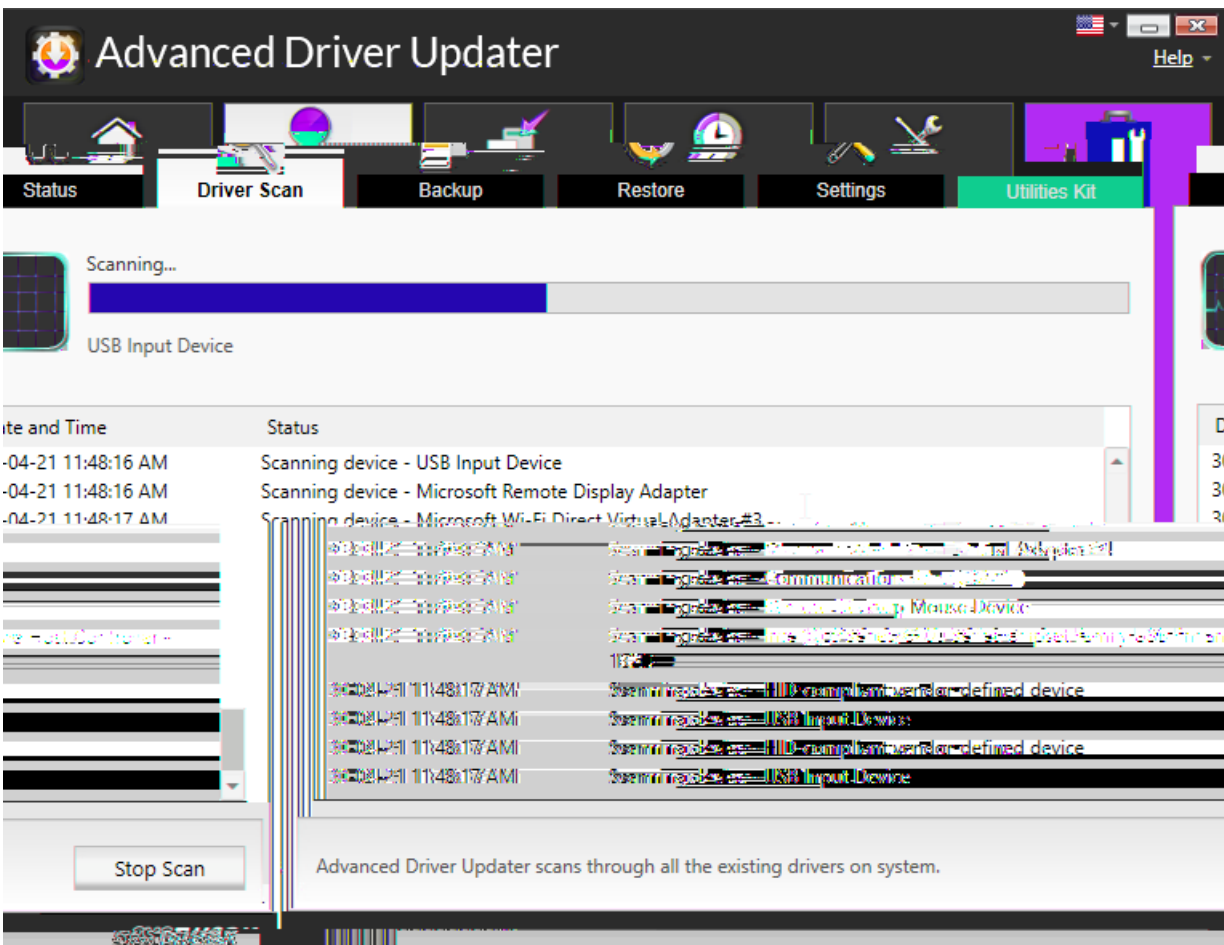
1. Download and install Advanced Driver Updater



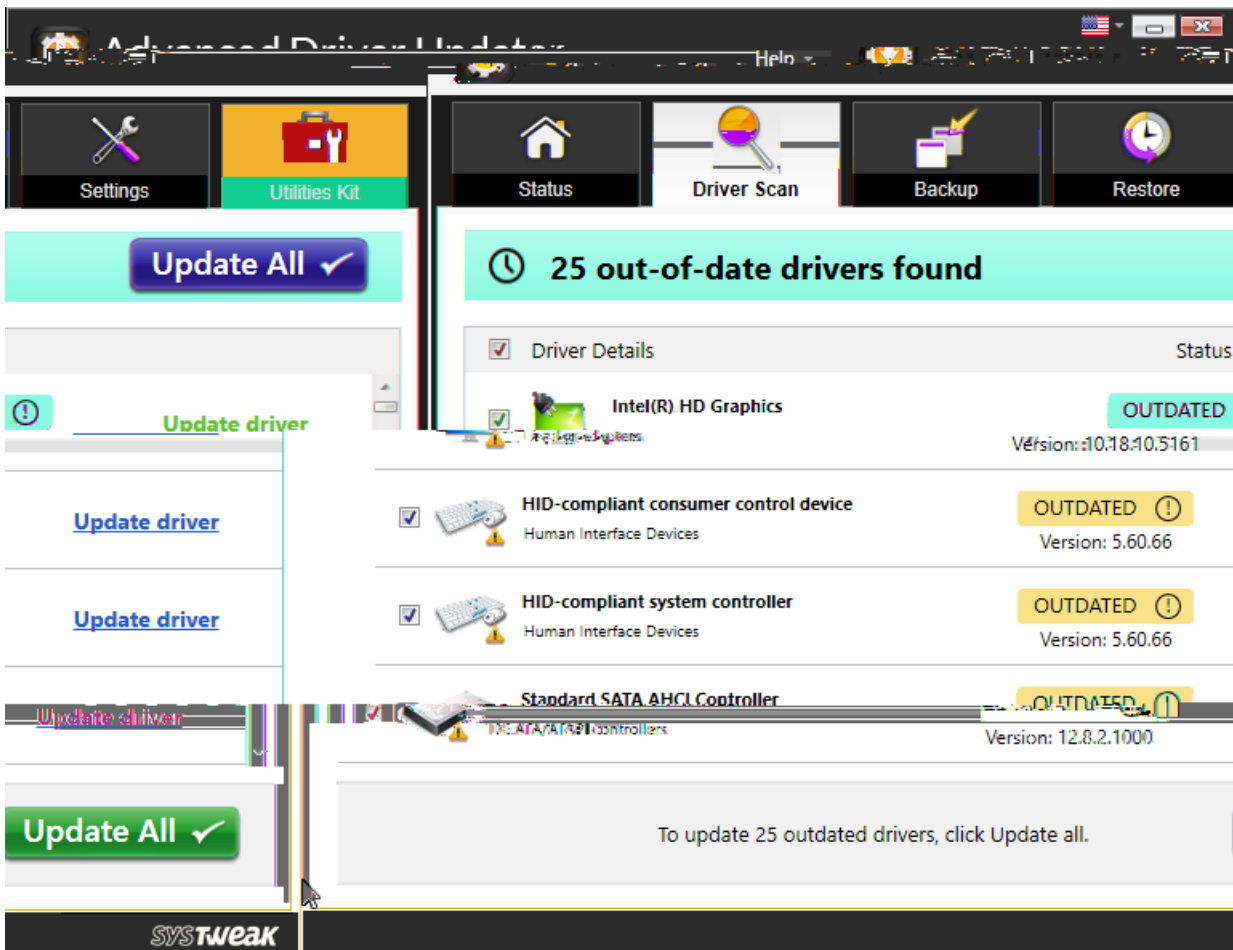
2. Run the professional tool and click Start Scan Now to perform the scanning for outdated Realtek sound drivers.



3. Wait for the scanning to finish.



4. After that, click the Update driver option and update the driver.



Note: If you are using a trial version of the product, you will have to update each driver by clicking the Update driver option. However, if you want to update all drivers in a go, you need to upgrade to the Pro version as it offers an Update All feature. Not only this, but the excellent driver updating utility also comes with a money-back guarantee.

Read more

5. After updating the driver, restart the system to apply changes.

Now try to play a video or song; the Realtek sound not working issues should not be fixed.

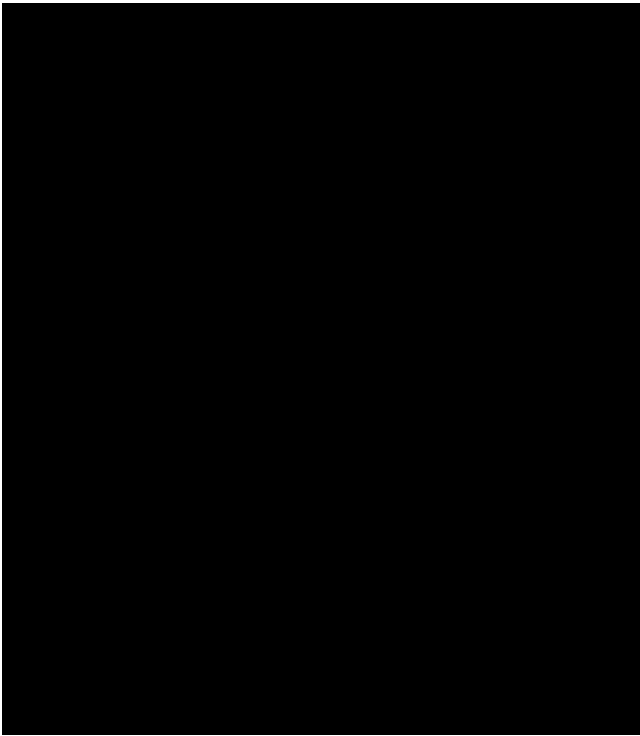
See This- [How To Update And Download Realtek 802.11 N WLAN Adapter Driver- Windows 11, 10](#)

## 2. Disable Audio Enhancement

Changes made to Audio Enhancements might conflict with sound on Windows 11 and 10. Therefore, it is recommended to disable audio enhancement. To do so, follow the steps below:

1. Right-click the Volume icon present in System Tray. 2. Select Open Sound settings > Device properties > Additional device properties. 3. This will open a new window; click the Enhancements tab and uncheck the box next to Disable all enhancements > Apply > Ok



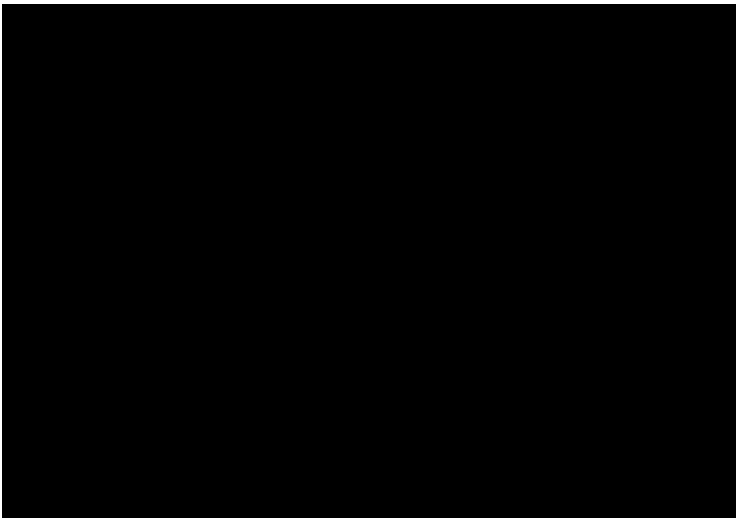


This should troubleshoot Realtek audio problems on your PC.

### **3. Enable/ Restart Windows Audio Service**

Ensure Windows Audio service is enabled to fix high-definition audio devices not working. To do so, follow the steps below:

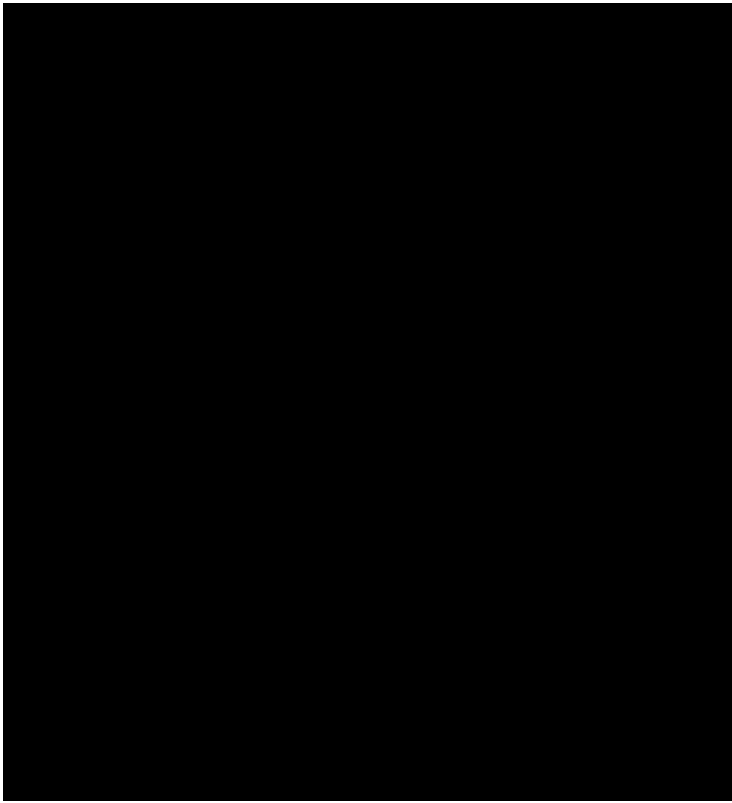
1. Press Windows + R to open the Run window 2. Type services.msc > Ok 3. Look for Windows Audio service > right-click > Properties



4. Click the down arrow next to Startup type and select Automatic >

Start > Apply > Ok

Note: If the service is already running and set to Automatic, you need to restart it. To do so, look for Windows Audio service > right-click > Restart.



Now try to play the sound; this should fix Realtek audio speakers not working issues.

Also, Read- [How To Update Realtek Bluetooth Driver – Windows 11,10](#)

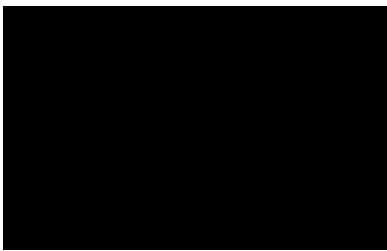
#### **4. Disable Microsoft UAA Bus Driver**

Usually, when two high-definition audio drivers run on the system, a conflict occurs. Therefore, to fix the issues with Realtek audio speakers not working, we will need to disable Microsoft UAA Bus Driver. To do so, follow the steps below:

1. In the Windows search bar, type Device Manager 2. Look for System Devices > double click to expand it 3. Select Microsoft UAA Bus Driver for High Definition Audio.

Note: If it is not on the list, it is already disabled. This means you can skip this step and move to the next one.

4. If you see it > right-click > Disable device.

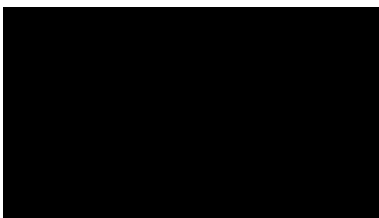


5. Restart the system to apply changes; now, try to play the sound. Realtek audio driver issues should be fixed.

#### **5. Use a Generic high-definition Audio Device Driver**

You can fix Realtek audio driver issues by switching to a generic driver. To learn how to do that, follow the steps below:

1. In the Windows search bar, type Device Manager 2. Search for Audio inputs and outputs 3. Double-click to expand all the audio drivers 4. Right-click the Realtek audio device > select Update driver from the list



5. Next, select Browse my computer for driver software



drivers on my computer

6. After that, choose Let me pick from a list of available



list > Next > follow on-screen instructions.

7. Select High Definition Audio driver from the

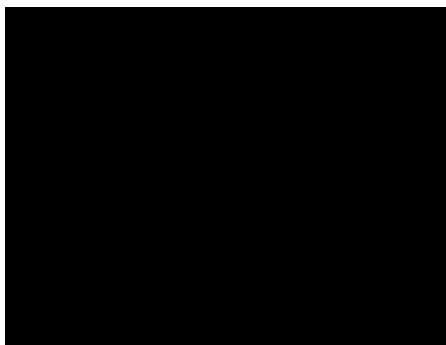
This will load the default sound driver, and the problem with the Realtek audio driver will be solved.

Check This- [How to Download Realtek Ethernet Controller Driver](#)

## 6. Change Default Sound Format

By altering the default sound format, you can fix high-definition audio devices not working. To do so, follow the steps below:

1. Right-click the sound icon present in the system tray to open the audio device properties:



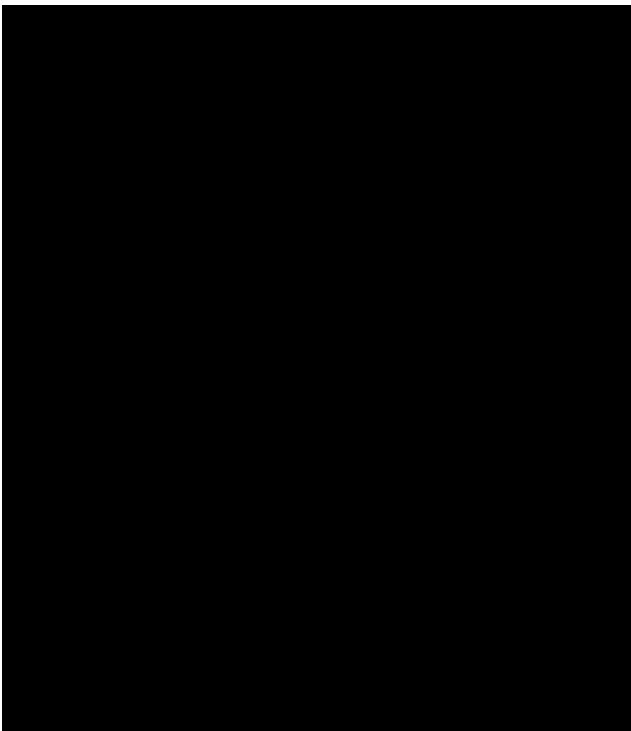
2. Select Open Sound settings 3.



5. This will open a new pop-up window here; click the Advanced tab 6. Next, click the down arrow and select the following depending on the speaker configuration:

24bit/44100 Hz

24bit/192000Hz

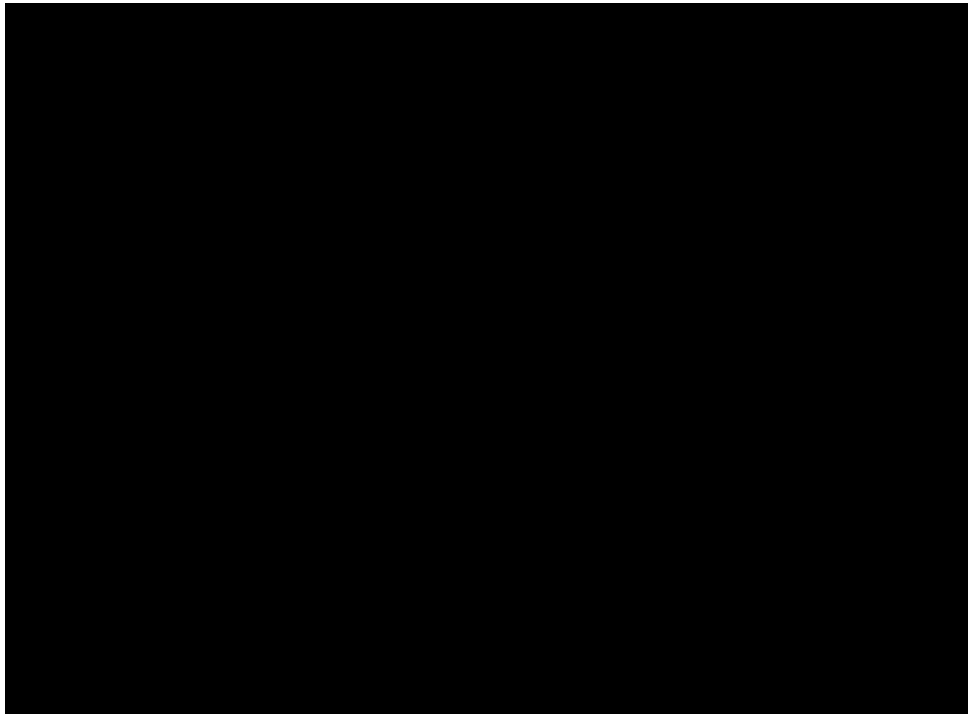


7. Click Apply > Ok to save changes.

This should fix Realtek audio speakers not working problems. If this doesn't work, let's move to the next step.

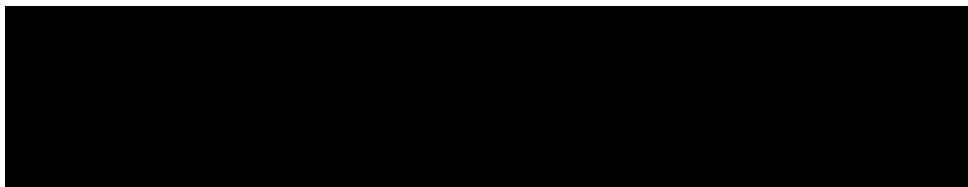
## **7. Reinstall Sound Driver**

1. Type Device Manager in the Windows search bar 2. Look for audio inputs and outputs. Double-click to expand it. 3. Right-click the sound driver > select Uninstall device from the context menu



lens (Scan for hardware changes)

4. Once done, click the computer icon with



automatically install the default driver.

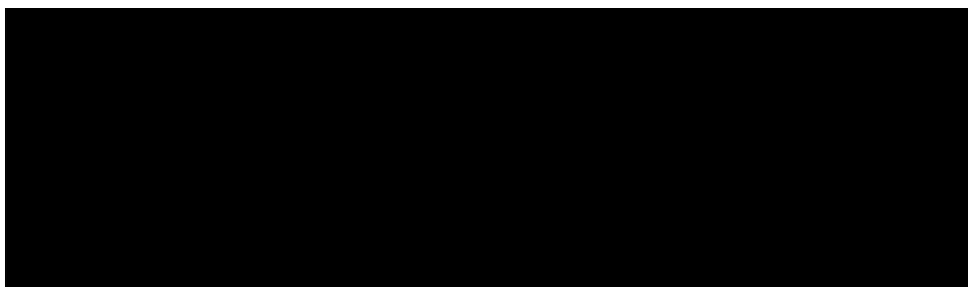
5. Now, restart the system. Windows will

This should fix the issue, and the speaker Realtek audio not working problem should be resolved.

## 8. Select the Correct Output Device

When an incorrect output device is selected, you might face Realtek audio driver problems. We need to switch to the correct output device to fix it. To do so, follow the steps below:

1. Right-click the volume icon present in System Tray 2. Select Open Sound settings from the context menu 3. Set Speakers or Headphones as the output device



Now, check your system, the Realtek audio speakers are not working, and the problem should be resolved.

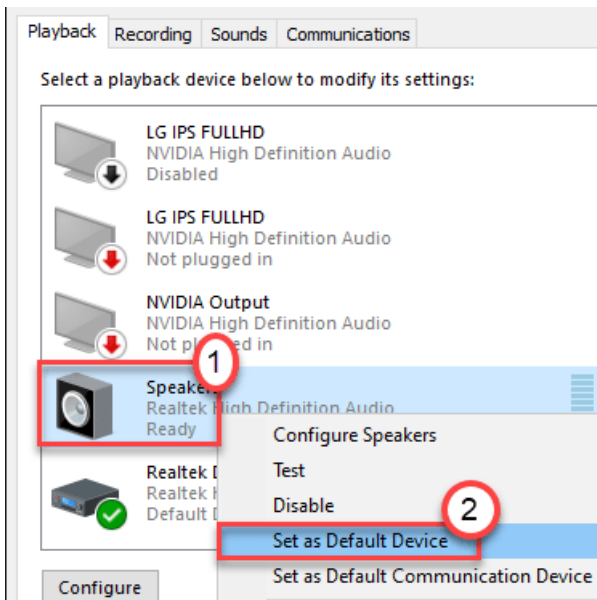
See Also-How to Fix Microsoft Teredo Tunneling Adapter Missing

## Frequently Asked Questions

### Q1. How do I fix Realtek's no sound?

To fix Realtek's no sound issue, set the speakers as default. To do so, follow these steps:

1. Press Windows + R and open the Run window.
2. Type mmsys.cpl > press enter.
3. Click the Playback tab > right-click Speakers > Set as Default Device > Apply > Ok.



4. Exit the Sound Settings window and reboot the PC.

Now check you should not face an audio issue.

If this doesn't help, automatically update the Realtek Audio driver using Advanced Driver Updater.

## Q2. How do I repair and fix Realtek audio driver Windows 10?

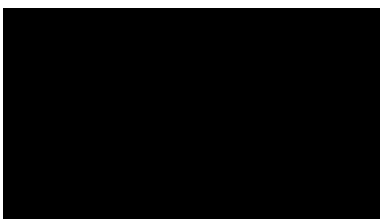
To repair and fix Realtek Audio Driver try the following fixes:

1. Check cables, volume, speaker, and headphone connections
2. Update Realtek High-Definition Audio.
3. Disable Audio Enhancement.
4. Enable/Restart Windows Audio Service.
5. Disable Microsoft UAA Bus Driver.
6. Use a Generic High-Definition Audio Device Driver.
7. Change Default Sound Format.
8. Reinstall Sound Driver.
9. Select Correct Output Device.
10. Run the Audio Troubleshooter.

## Q3. How do I get my sound back on Windows 10?

Use a generic driver to get the sound back and fix Realtek audio driver issues.

1. Right-click the Windows Start icon,> select Device Manager 2. Go to Audio inputs and outputs> double-click on it. 3. Right-click the Realtek audio device > select Update driver from the list



5. Choose the second option, "Browse my computer for driver software."



my computer.”

6. Select, “Let me pick from a list of available drivers on



list > and follow on-screen instructions.

7. Select High Definition Audio driver from the

#### **Q4. Why is there no sound on my Windows 10?**

There are chances that the audio device is muted, has been disabled, or the driver is outdated. To fix the problem, unmute the audio device, enable it and update the driver through Device Manager or Advanced Driver Updater.

#### **Q5. How do I fix a corrupted Realtek driver?**

The easiest way to fix a corrupted Realtek driver is to reinstall and update the driver. You can do it manually through Device Manager or use Advanced Driver Updater, a driver updating tool, to update corrupt and problematic drivers.

#### **Q6. How do I fix my Realtek audio?**

To fix issues with Realtek audio, you can try the following techniques:

1. Update Realtek driver
2. Disable Audio-Enhancement
3. Restart Windows Audio Service
4. Disable Microsoft UAA Bus Driver
5. Modify Default Sound Format

### **Fix – Realtek Audio Driver Problems**

You can quickly troubleshoot Realtek audio problems on your system using these fixes. Alongside these fixes, we suggest checking whether the speakers are correctly connected. Also, ensure that the speaker is not muted. This will help resolve Realtek speakers not working. We hope using these steps, you can fix the problem with sound. To keep drivers updated and avoid facing such issues in the future, use Advanced Driver Updater, the best driver updater to update outdated drivers in a go. We'd love to hear from you; please share your feedback in the comments section. If you have any product-related queries, contact the support team.